



Communication with moms

- Communicate in a professional and respectful way.
- Always communicate on the dedicated WhatsApp groups.
- Remember that your role is to support the boy – whilst the mom is an integral part of this process we need to try and find a way to remove the direct contact between mom and MENTor for the sake and protection of all parties involved. Remember, you are often the only missing link to the family picture so take care and protect yourself.
- Should you be contacted by a mom regarding personal matters (not TCC related), you should pass the message on to our head office social worker to deal with. Loraine can be contacted on loraine.ch@racter.co.za or 072 1488 702.