



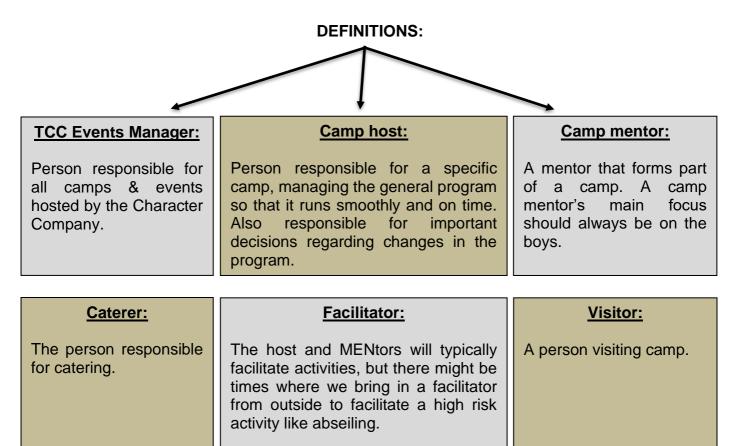
RAISING BOYS TO BE GOOD MEN

Address: 14 Simonszicht, 4 Kwartel Street, Kenmare, Krugersdorp, 1739 email: ch@racter.co.za | tel: +27 (0) 10 590 3102

STANDARD OPERATING PROCEDURE (SOP)

CAMPING

Please take note that TCC has a different approach to camping. We are a mentorship program, not a teaching program, and therefore aim to create a *father and son* camp experience rather than a *"school camp"* experience.



CAMP HOST – <u>PLEASE FAMILIARIZE</u> YOURSELF WITH THE STEPS 22-31. CAMP MENTORS - <u>PLEASE FAMILIARIZE</u> YOURSELF WITH STEP 26.



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Equipment needed:	Refer to the camp packing list		
Host equipment:	N/A		
Host qualification:	N/A		
First aid requirements:	Preferably one person with a first aid qualification		
Staffing:	Minimum 4 (depending on group size)		
Ratio:	1:5		

SUMMARIZED SOP

<u>Check</u>

INVITATIONS	\checkmark
Step 1 – Select the boys [3 weeks before]	
Step 2 – Send out invitations [3 weeks before]	
Step 3 – Monitor RSVP's [closes 2 weeks before]	
Step 4 – Invite additional boys if more boys are required	
Step 5 – Invite mentors specifically if more mentors are required	
Step 6 – Compile a camp register [1 week before]	
Step 7 – Ask Moms Support to check document compliance [1 week before]	
Step 8 – RSVP feedback to Moms Support [1 week before]	
PREPARATION	\checkmark
Step 9 – Communicate with moms (logistics & payment) [1 week before]	
Step 10 – Arrange and confirm transport [1 week before]	
Step 11 – Let mentors know whose boys are camping [5 days before]	
Step 12 – Communicate with moms (logistics, payment, indemnities) [5 days before]	
Step 13 – Monitor all camp communication, payments, etc.	
Step 14 – Camp host briefing (size, theme, etc.) [5 days before]	
Step 15 – Issue the camp program and material [5 days before]	
Step 16 – Groups [3 days before]	
Step 17 – Confirm menu [3 days before]	
Step 18 – Moms reminder [2-3 days before]	
Step 19 – Buy catering and activity equipment, print and pack [2 days before]	
Step 20 – Final packing (food, first aid kit, speaker, etc.) [on the Friday]	
Step 21 – Complete equipment logout sheet [on the Friday]	
BEFORE	\checkmark
Step 22 – Manage pick-up location [on the Friday]	
Step 23 – Sign the register [on the Friday]	
Step 24 – Arriving at the campsite (greet the owners, get keys, get battery)	
Step 25 – Communicate safe arrival [Friday afternoon]	
DURING	\checkmark
Step 26 – Following the camp program	
Step 27 – Communicate drop off information [Sunday morning]	

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AFTER		\checkmark
Step 28 – Drop off [Sunday 12h00]		
Step 29 – Post-camp message to moms [Sunday afternoon]		
Step 30 – Remind all mentors to complete their M&E [Sunday afternoon]		
Step 31 – Complete an evaluation on the MENtors [Sunday afternoon]		
Step 32 – Complete equipment log in sheet [Sunday afternoon]		
Step 33 – Sit down with camp host to debrief [Monday after]		
Step 34 – Post camp admin [Monday after]		
File camp register		
Follow up on outstanding camp admin		
Submit 'no show' information		
Financial Recon		
Ask camp mentors for feedback		
Submit camp feedback to TCC Moms Support		
Give camp feedback to MENtors of the boys		
Submit mentor M&E		
Social Media Post		
Go through camp feedback from the boys (if any)		
Review camp program feedback		

DETAILED SOP

INVITATIONS		
		Get a list of hove within a specific age group from the
Step 1 – Select the boys	Events	
[3 weeks before]	Manager	 Purposely select boys to make sure we give every boy
		equal opportunity to attend camp.
Step 1 – Select the boys [3 weeks before]	Events Manager	 equal opportunity to attend camp. DESIGN: Design the camp invite and type out an invitation message. See example of camp invite below: WEEKEND CAMP AGE GROUP: Junior Two (Ages 11 - 13) WHER: B'Sorah WHEN: 21-23 January 2022 (Friday 14:00 to Sunday 12:00) COST: R200 per boy RSVP BY: 13 January 2022 Spots available Jone Total and the provided state of the second stat
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		 MENTORS: For a group of 15 boys, the minimum number of MENtors required is 5 – one for hosting, one for catering, and three camp mentors. If a potential new MENtor gets invited to camp, please make sure that we have a signed general indemnity on file for him.
Step 3 – Monitor RSVP's [close 2 weeks before]	Events Manager	 Monitor RSVP's and address any questions the moms might have. Yes = Mom stays part of the group. No = Mom can leave the group or will be removed.
Step 4 – Invite additional boys	Events Manager	 Aim to have 20-25 boys at camp. If less than 20 after the first round of invitations, start a second round of camp invites to try and fill the open spaces.
Step 5 – Invite mentors specifically (if more mentors are required	Events Manager	 MENtors are continuously made aware of and invited to camps. If there's not enough MENtors yet for the upcoming camp, then start inviting them specifically via direct whatsapp messages or phone calls.
Step 6 – Compile a camp register	Events Manager	 Compile a camp register with the names and surnames of the boys and MENtors.
Step 7 – Ask TCC Moms Support to check document compliance [1 week before]	Events Manager / Moms Support	 Once the register is finalized, share it with <u>TCC Moms</u> <u>Support</u> so that they can check for document compliance. All the required documentation for moms and boys should be on the roots database. The same goes for all the MENtors. TCC Moms Support to also check for any medical conditions boys might have. This is recorded on a separate document and should be sent to the Character Company Events Manager. This information is confidential and should remain with the Events Manager and the camp host.
Step 8 – RSVP feedback to TCC Moms Support [1 week before]	Events Manager	 Give RSVP feedback to TCC Moms Support. Example below: Please see below camp RSVP feedback FYI. This is for the camp from 4-6 February 2022: Invites sent = 30 Yes = 19 No = 6 No response = 5
PREPARATION		
Step 9 - Communicate with moms (logistics & payment) [1 week before]	Events Manager	 Make sure all camp MENtors are added to the whatsapp group before you send any messages. This communication is simply to inform the moms that all the necessary info will be sent early the following week, and to encourage them to make payment in the meantime. Monitor incoming payments.
Step 10 – Arrange and confirm transport [1 week before]	Events Manager	 Arrange and confirm transport for going to camp, as well as coming back from camp. No overloading vehicles. There has to be a safety belt for each boy and MENtor.

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Step 11 – Let mentors know whose boys are camping [5 days before]	Events Manager	 Let the necessary MENtors know that their boys are camping, especially MENtors with a Saturday group. Example of message below; Hi Uncle Philip, I trust this message finds you well: Just wanted to let you know that Clive will be camping with us this weekend Our focus for camp will be on "values based leadership". So feel free to ask him what he has learned at camp when you see him again next week. Regards, Uncle Willie
Step 12 – Communicate with moms (logistics, payment, indemnities) [5 days before]	Events Manager	 Communicate the necessary camp arrangements with the moms at least 5 days before the start of camp. Share all the necessary camp info, second legal indemnity and the camp packing list on the whatsapp group. Should a mom object in any way with any of the legal requirements you can remove the boy from the camp list immediately. Below an example of what the message should include: Hi moms, I trust this message finds you well. We are looking forward to camp with the boys this weekend. Please take note of the following: WHERE TO MEET: Northgate Shopping Centre Entrance 1 (Behind Virgin Active) WHEN TO MEET: Friday 24 January 2020 at 14h30. Please be on time . PAYMENT: If you have not done so yet, you can EFT the camp fee (R150) into the TCC bank account. Please note that we will no longer take cash on the Friday. CAMP THEME: Or focus for camp will be on "being honest with myself" CAMP THEME: CAMP THEME: Camp will be facilitated by myself (Uncle Willie), Uncle Jaco, Uncle Markus, Uncle Thabo, Uncle Keith and Uncle Fadzai. Thanks and regards, Uncle Willie Uncle Willie Uncle Willie Uncle Willie Uncle Willie Uncle Markus, Uncle Willie Uncle Markus, Uncle Willie Uncle Willie Uncle Markus, Uncle Willie Uncle Markus, Uncle Willie Uncle Markus, Uncle Will Willie Uncle Markus, Uncle Willie Uncle Willie Uncle Markus, Uncle Uncle Wille Uncle Markus, Uncle Wille Unc

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Step 13 – Monitor all camp communication, payments, etc.	Events Manager	 Monitor all communication, incoming payments and covid indemnities.
Step 14 – Camp host briefing (size of camp, theme, etc.) [5 days before]	Events Manager	• Sit down with the camp host to go through the program and address any questions or concerns.
Step 15 – Issue camp program and material [5 days before]	Events Manager	 Send the camp program to the camp host and camp MENtors, asking them to familiarize themselves with the program.
Step 16 – Groups [3 days before]	Events Manager	 Divide the boys into small groups and allocate each group to a camp MENtor. Share groups with the <u>MENtorship Division</u> so that they can create the online M&E for camp.
Step 17 – Confirm menu [3 days before]	Events Manager	Discuss and confirm the menu with the camp caterer.Calculate quantities.
Step 18 – Moms reminder [2-3 days before]	Events Manager	• Send a 'payment and covid indemnity' reminder message to the moms.
Step 19 – Buy catering and activity equipment, print and pack [2 days before]	Events Manager	 Arrange to get one of the Character Company bank cards. Buy all the necessary food items and activity equipment. Arrange to drop these items at the Character Company office (4 Kwartel Road). Print the necessary material for camp.
Step 20 – Final packing (food, first aid kit, speaker, etc.) [on the Friday]	Events Manager	 Make sure all the necessary items get packed. Transport for these items would have been arranged. Check the first aid kit to ensure it has all the necessary items.
Step 21 – Complete equipment logout sheet [on the Friday]	Events Manager	 Complete the equipment logout sheet for the items that requires it. Use the link below to do so: https://form.jotform.com/212452136613548
BEFORE CAMP		
Step 22 – Manage pick- up location	Camp host	 Make sure that you arrive at the pick-up location on time or arrange for someone to be there. Check the whatsapp group for any communication from the moms regarding boys arriving early or running late and manage accordingly. Let the boys line-up, make sure everyone is present and do a group prayer before you leave.
Step 23 – Sign the register	Camp host	 All the boys and MENtors must sign the camp register. Everyone's temperature should be taken and recorded on the register.
Step 24 – Arriving at the campsite	Camp host	 Make sure that we always greet the owners on arrival. B'sorah: Most of the time the keys and battery will already be at the hall, but please check this on arrival. Also make sure the gas fridges are on, otherwise start them immediately.

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Step 25 – Communicate	Camp	Let the moms know via the camp whatsapp group as
	nost	soon as everyone arrived at camp salely.
Step 25 – Communicate safe arrival DURING CAMP	Camp host	

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•	<u>Venue use</u> The safety of the venue should have been previously ascertained, and all reasonable precautions taken to ensure the safety of the boys. But always follow the venue's rules and regulations. We have some of our own rules around venue use (toilet use, showering and brushing teeth). Please take note of them in the camp rules for boys.
•	<u>Electricity</u> We typically don't make use of electricity at camp. There will however be a back-up battery and inverter in the kitchen. We use this for light in the kitchen and hall, and for mentors to charge cellphones.
•	Electronics Boys are not allowed to bring any electronic devices to camp. Mentors are welcome to make use of their phones as and when needed.
•	Discipline – "Daar gaan jy "Daar gaan jy" is used to discipline the boys when necessary. We take a certain landmark and make them run there and back whenever there is a discipline issue.
•	Camp kitchen and preparation of meals We will always have someone doing the catering. They will ask for help as and when needed. Mentors does not have to feel responsible for this in any way.
•	Meals Times have changed and most boys grow up eating in front of the television. Camp gives us an opportunity to eat at the table and follow a certain number of table rules / table manners. We usually let the MENtors eat first unless they decide otherwise.
•	Line-ups We do line-ups before all meals as well as before and after all activities. Not only is this a 'tradition', it is also a very important safety measure. Until regulations ease we will wash our hands before all meals as well as before and after activities. Temperatures will also be taken on a regular basis.
•	<u>Offload / Unpack / Set-up (arrival at camp)</u> All MENtors are required to help with this. We usually involve the boys as well. They have to help offload and set-up where necessary.
•	<u>Camp briefing, rules and ice breaker</u> The camp host is responsible for briefing camp and facilitating the ice breaker activity. The camp facilitators manual will include all the necessary information.

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• <u>Firewood</u> If the weather allows, we love spending time around the campfire. The first day of camp is a good time for boys and MENtors to go and collect firewood that will last for the duration of camp.
• <u>Camp topic introduction</u> The camp host is responsible to facilitate the first discussion around the campfire on the first night. This discussion will introduce the boys to the camp topic and get them thinking (and talking) about it.
 <u>Night hikes</u> The first night at camp always includes a night hike. The MENtor responsible for this can decide how he wants to facilitate it.
<u>Note:</u> It's a good idea to ask the boys to turn off their torches and to keep quiet for a few minutes at a certain point on the hike. This gives us an opportunity to appreciate the silence, or night time noises and the beautiful stars above us.
 Morning exercise (wake up shake up) We always exercise in the mornings before we eat breakfast. The MENtors responsible for the exercise can decide how he wants to facilitate it. There is no specific exercise program to follow. The only requirement is that it lasts for +-30 minutes.
 <u>Devotions</u> Every morning we will take 30 minutes to read our bibles and pray before we get started with the day. This is something that each camp MENtor will do with his small group of boys.
• <u>Group time</u> Group time refers to small group meetings between MENtors and boys where they sit down and intentionally talk about the camp topic. There will always be 5 very specific points to discuss and remember (<i>Refer to the general camp manual for small</i> <i>group guidelines</i>).
• <u>Group games</u> Group games will be facilitated by the camp host most of the time. This allows MENtors to participate with the boys. There will however be times where camp MENtors facilitate the games for their groups. The games will support the camp topic as far as possible (<i>Refer to the general camp manual for facilitation</i> guidelines and to the facilitators manual for how to play the games).

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•	Adventure activities Camp adventure activities refer to the outdoor activities (other than group games) that the boys and MENtors will participate in. Activities include hiking, swimming, abseiling, etc. (<i>Please refer to the separate activity</i> <i>SOP's for the safe facilitation of these activities</i>).
•	 <u>Free time</u> We always include free time on the program. This is a time where the boys can decide how they want to spend their time. MENtors are encouraged to join the boys with games and activities they come up with.
•	Acorns and thorns Every day ends with acorns and thorns. This is an opportunity for every boy and mentor to reflect on the day and share their highs (acorns) and lows (thorns).
•	 <u>Camp debrief</u> The host is responsible for the camp debrief. This is important because it will help the boys to think back and talk about their experiences, develop insights, reduce negative feelings and connect their experiences to real-life situations.
•	 <u>Covid-19 regulations</u> We will wear our masks and practise social distancing during camp (where possible).
	• <u>Photos</u> MENtors are welcome to take photos, but we strongly recommend that you do not share photos where faces are visible on your personal social media platforms. You can save them on your phone or PC for your own records and forward some of your best photos to <i>ch@racter.co.za</i> via Dropbox, Google Drive or WeTransfer. This way TCC can make use of your photos on TCC social media pages. Please do not share your photos on the camp whatsapp group .
•	 <u>Visitors</u> No visitors will be allowed to spend time with the boys alone. Only approved TCC MENtors are allowed to supervise the boys. Visitors can assist but not be placed in charge.
	 <u>Incidents</u> The camp host will carry the main responsibility at camp. Any incidents should be reported to the camp host who will then contact the Character Company <u>Social Worker</u> and the moms of the boys involved (if necessary).

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		All incidents should also be recorded by completing an incident report form. The host should complete this form. Link to the form below:
		https://form.jotform.com/210272550014036
Step 27 – Communicate drop off information [Sunday morning]	Camp host	• On the last day of camp let the moms know via the camp whatsapp group when we plan to leave camp, as well as when we actually leave. That will give them at least 45 minutes to get to the collection point. We can also ask for a chaperone mom to be at the collection point. The chaperone mom will stay with the boys until everyone is collected.
AFTER CAMP		
Step 28 – Drop off [Sunday 12h00]	Camp host	 Keep moms updated whenever you are running late due to traffic. Drop the boys at the agreed upon collection point. MENtors are not expected to wait around at the collection point. You can leave the boys with the chaperone mom.
Step 29 – Post camp message to moms [Sunday afternoon]	Camp host	 Send a message to the moms on the camp whatsapp group and attach an image which shows the camp theme and topic. Example below: Morning moms, Overall we had a great camp this past weekend. We discussed 5 qualities of a good friend. Please see the notes below but I'm sure by now the boys told you about it component to the boys to the second it for protects is about the boys to the boys to the second it for protects is about the boys to the boys to the second it for protects is about the boys to the boys to the second it for the second and the boys to the second it for the second at a boys to the boys to the second it for the second at the boys to the boys to the second it for the second at the boys to the second it for the second at the second at the boys to the second at the second at the boys to the second at the second at the boys to the second at the second at the boys to the second at the boys to the second at the second at the boys to the second at
Step 30 – Mentors to complete their M&E	Camp host	All mentors must complete their online M&E as soon as possible (host can remind them).

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Step 31 – Evaluation on MENtors [Sunday afternoon]	Camp host	 The camp host must complete an evaluation on each of the camp MENtors. Host will give the evaluations to the Character Company Events Manager, who will then email it to the Character Company <u>MENtorship Division</u>.
Step 32 – Complete equipment log in sheet [Sunday afternoon]	Events Manager	 Complete the equipment log in sheet for the required items. Use the link below to do so: <u>https://form.jotform.com/212452136613548</u>
Step 33 – Sit down with camp host to debrief [Monday after]	Events Manager	• Sit down with the camp host to debrief the camp. Take note of any suggestions to improve camp.
Step 34 – Post camp admin [Monday after]	Events Manager	All post-camp admin below.
Step 34.1 – File camp register	Events Manager	Scan and file the signed camp register.
Step 34.2 – Follow up on outstanding admin	Events Manager	 Follow up on any outstanding camp admin (payments, indemnities, etc.)
Step 34.3 – Submit 'no show' information	Events Manager	 Send an email to <u>TCC Moms Support</u> to notify them of any 'no shows'.
Step 34.4 – Financial Recon	Events Manager	 Submit a financial recon clearly indicating income and expenses for a specific camp. This gets emailed to <u>TCC Finance</u> (finance.ch@ racter.co.za). Slips for all expenses should be added to the 'unsorted-camp' dropbox folder. Example of financial recon below: Image: Inancial recon Example of financial recon below: Image: Inancial recon Image: Imag

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Step 34.5 – Ask camp MENtors for feedback	Events Manager	 Ask camp MENtors for feedback on the boys. Each MENtor can select any 2 or 3 boys from his group to give feedback on. 	
Step 34.6 – Submit camp feedback to TCC Moms Support	Events Manager	 Load the camp feedback for <u>TCC Moms Support</u> to access. There is an excel spreadsheet that we use for this. TCC Moms Support will then give feedback to the moms. 	
Step 34.7 – Give camp feedback to MENtors of the boys	Events Manager	 Give the same camp feedback to the MENtors of the boys. This way MENtors will receive valuable information on how their boys 'performed' at camp. 	
Step 34.8 - Submit mentor M&E	Events Manager	 Receive MENtor evaluations from the camp host and submit it by emailing it to the <u>MENtorship Division</u>. 	
Step 34.9 – Social Media post	Events Manager	 Receive photos from the camp host and MENtors. Draft and publish a camp post on Facebook. When selecting photos, choose the best photos and edit as/when necessary. Never 'dump' photos. All photos will be saved on the 'Media External Hard Drive'. Best photos will also be uploaded to the online Media Archive. 	
Step 34.10 – Go through camp feedback from the boys (if any)	Events Manager	• Go through and file camp feedback received from the boys (if any).	
Step 34.11 – Review camp program feedback from host and MENtors	Events Manager	 Review camp program feedback received from the camp host and MENtors and adjust the camp program where necessary. 	

Rev 2 Know the risks:



DEHYDRATION

Dehydration occurs when you use or lose more fluid than you take in, and your body doesn't have enough water and other fluids to carry out its normal functions.

OVERHYDRATION



Overhydration happens when your body takes in or holds onto more fluid than your kidneys can remove. Drinking too much water or not having a way to remove it can cause water levels to build up. This dilutes important substances in your blood.

INJURY

Injuries can result from being reckless, the misuse of equipment, disregard of safety practices and other unadvisable activities.

DANGEROUS ANIMALS



It is wise to be aware of the potential dangers of the environments you camp in. By being conscious of what threats certain wild animals can pose, and by knowing how to properly react to those threats, you will greatly improve your chances to sucessfully survive an animal encounter.

WEATHER CONDITIONS

Threatening weather, like a thunderstorm, can become dangerous if you don't get yourself to safety.

Spiders that you might encounter:



Red Roman: The Red Roman Spider, also known as a Sun Spider, is a strange creature. Although its name suggests it is a spider; this is actually not the case. The only likeness that they share with spiders is that they have eight legs. These creatures are <u>not venomous</u>, although they are found to be very aggressive and <u>can inflict painful bites</u>.



Rain Spider: These spiders will often enter homes before rain, and they will prey on geckos. The size of these spiders, combined with the yellow and black banding on the underside of the legs exposed when the spider is in threat pose, give them a fearsome appearance. For humans the bite is <u>no more dangerous than a bee sting</u>. It causes a burning sensation, and swelling which lasts for a few days. Recovery is spontaneous and complete.



Common Wall Spider: These strange-looking spiders are flattened in profile, giving them the name 'Flatties' or 'Common Wall Spiders'. They are common in houses, garages and around large boulders. In the house they live on the walls or upside down on the ceiling. They are a bit larger than a R5 coin. They hunt insects such as mosquitoes, moths and flies. They are usually brown to grey with stripes and bands making them camouflaged on rocks. They are <u>completely harmless</u> to humans.



Rev 2 What to do in an emergency

Common sense and good decision making go a long way in keeping you safe. However, accidents can and do happen so it's good to be prepared and know what to do in an emergency.

• The main thing is to establish the extent of the injury to the injured party.

Assess

EMERGENCY NUMBERS

GAUTENG

MCSA Search & Rescue 074 125 1385 OR 074 163 3952

> HEMS (Hartbeespoort) 082 695 1240

WESTERN CAPE

MCSA Search & Rescue 021 937 0300

EASTERN CAPE

East London – fire / rescue / emergency 043 705 9000

<u>Treat</u>

- If the injury is minor and some basic first aid will treat it, then you know what to do.
- If the injury is more severe, but you are able and qualified to treat it, you can go ahead and do so.
- Administer CPR and treat for shock if necessary (refer to first aid SOP).

USEFUL APPS TO DOWNLOAD

Snake bite institute app

https://www.africansnakebite institute.com/app/



Call for help

- If you are unsure how to assess the situation or unsure what the best course of action would be, you need to contact Mountain Rescue or the Emergency Services.
- As a broad guide, the rescue service will likely start by asking you specific questions about the incident. Be ready to provide:
 - Location
 - Number of people in your hiking party and names
 - Detail on injuries / casualties
 - Your phone number as well as others in the group
 - Incident detail time it happened, what happened, etc.
 - Equipment available at your location
 - Landmarks or features at your location
 - Location coordinates if you have them
- The rescue service will use this information to help them make their own assessment of the situation. Based on that they will then give you advice on what you should do.